

Tidy Space Cleaning Services

Privacy Policy

Effective Date: 4/13/2026

Tidy Space Cleaning Services ("Company," "we," "our," or "us") is committed to protecting the privacy and security of our clients' personal information. This Privacy Policy explains how we collect, use, store, and protect information when you engage our cleaning services, visit our website, or communicate with us.

1. Information We Collect

1.1 Personal Information: Name, address, email, phone number, billing information, access instructions.

1.2 Service-Related Information: Service details, scheduling preferences, property notes.

1.3 Automatically Collected Information: IP address, browser type, device info, cookies, analytics.

2. How We Use Your Information

To provide services, schedule appointments, process payments, improve operations, maintain records, and respond to inquiries. We do not sell personal information.

3. How We Share Information

3.1 Service Providers: Payment processors, CRM systems, administrative vendors.

3.2 Legal Requirements: Compliance with laws, legal requests, protection of rights.

3.3 Collections: Information may be shared with collections agencies or legal counsel for delinquent accounts.

4. Data Security

We use reasonable safeguards to protect information but cannot guarantee absolute security.

5. Data Retention

Information is retained only as long as necessary for service, business, or legal requirements.

6. Client Rights and Choices

Clients may request updates, copies, or deletion of personal information, subject to legal limitations.

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7. Access Instructions & Security

Access codes or instructions are stored securely and used only for service purposes.

8. Children's Privacy

We do not knowingly collect information from individuals under 18.

9. Changes to This Privacy Policy

We may update this policy periodically. Updated versions will be posted with a revised effective date.

10. Photo Policy

Tidy Space Cleaning Services may take non-identifying before-and-after photos of areas we service. These photos help us maintain quality standards, support staff training, document service results, and improve our operations. Photos will never include people, personal identifying information, sensitive documents, or any content that could reasonably identify a client or location.

We will only use photos for marketing, website content, social media, or other public-facing materials when we have obtained client consent. Clients may withdraw consent at any time, and we will remove publicly displayed photos within a reasonable timeframe.

Clients may also opt out of all photo use—internal or external—at any time. Opting out does not affect service availability or quality. All photos are stored securely and accessed only by authorized personnel. Photos are never sold or shared with third parties except as required by law.

11. Contact Information

Tidy Space Cleaning Services

info@tidyspacecleaningservices.com

(503) 694-9508